

| ANNUAL RATES | Past | Past | Est'd '14-'16 |
| :---: | :---: | :---: | :---: |
| of change (per sh) | 10 Yrs. | 5 Yrs . | to '20.'22 |
| Revenues | 4.0\% | 1.5\% | 2.0\% |
| "Cash Flow" | 7.5\% | 3.0\% | 2.0\% |
| Earnings | 10.0\% | 3.5\% | Nil |
| Dividends | 19.0\% | 14.5\% | 6.5\% |
| Book Value | -2.5\% | -3.0\% | 14.5\% |


| Calendar | QUARTERLY REVENUES (\$ mill.) |  |  |  | Full Year |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar. 31 | Jun. 30 | Sep. 30 | Dec. 31 |  |
| 2014 | 22236 | 24047 | 22397 | 24113 | 92793 |
| 2015 | 19590 | 20813 | 19280 | 22059 | 81741 |
| 2016 | 18684 | 20238 | 19226 | 21771 | 79919 |
| 2017 | 18200 | 19800 | 19000 | 21500 | 78500 |
| 2018 | 17800 | 19600 | 18800 | 21300 | 77500 |
| Calendar | $\begin{array}{r} \text { EA } \\ \text { Mar. } 31 \end{array}$ | $\begin{gathered} \hline \text { RNINGS P } \\ \text { Jun. } 30 \end{gathered}$ | $\begin{aligned} & \text { ER SHARE } \\ & \text { Sep. } 30 \end{aligned}$ | $\begin{aligned} & \mathrm{A} \\ & \text { Dec. } 31 \end{aligned}$ | Full Year |
| 2014 | 2.43 | 4.23 | 3.46 | 5.54 | 15.59 |
| 2015 | 2.44 | 3.58 | 3.02 | 4.59 | 13.60 |
| 2016 | 2.09 | 2.61 | 2.98 | 4.73 | 12.39 |
| 2017 | 2.00 | 2.45 | 2.85 | 4.65 | 11.95 |
| 2018 | 1.95 | 2.50 | 2.90 | 4.75 | 12.10 |
| Calendar | $\begin{gathered} \hline \text { QUART } \\ \text { Mar. } 31 \end{gathered}$ | $\begin{aligned} & \text { ГERLY DIVI } \\ & \text { Jun. } 30 \end{aligned}$ | $\begin{aligned} & \text { IDENDS P/ } \\ & \text { Sep. } 30 \end{aligned}$ | $\begin{aligned} & \text { AID } \mathrm{B}_{\mathbf{n}} \\ & \text { Dec. } 31 \end{aligned}$ | Full Year |
| 2013 | . 85 | . 95 | . 95 | . 95 | 3.70 |
| 2014 | . 95 | 1.10 | 1.10 | 1.10 | 4.25 |
| 2015 | 1.10 | 1.30 | 1.30 | 1.30 | 5.00 |
| 2016 | 1.30 | 1.40 | 1.40 | 1.40 | 5.50 |
| 2017 | 1.40 |  |  |  |  |


| (A) Based on diluted shs. Excl. nonrecurring | to change in shs. Next earnings report mid- | millions. (D) Incl. Intangibles. As of 12/31/16, |
| :--- | :--- | :--- | :--- |
| gains (losses) from discontinued operations; | April. (B) Dividends historically paid in early | $\$ 40.9$ billion, $\$ 43.25 /$ sh. (E) In 08 incl. $\$ 152$ |



